

# GATEKEEPER

---

## Upgrading the Firmware for the Y62DC

Periodically Gatekeeper Systems may release new firmware updates for your device which will improve performance and reliability.

In order to update your device, please download the correct firmware update compatible with your device. If you need assistance, please contact Gatekeeper Systems and ask for Technical Support.

**Once you have obtained the appropriate firmware update file, you will need to format the USB stick as FAT32 and create a folder called Upgrade. If the file is compressed i.e. a .rar or .zip, you will need to extract the file and place it directly inside the folder.**

**Please note the Firmware file will have a .718 file extension.**

### 1. Using G4Connect:

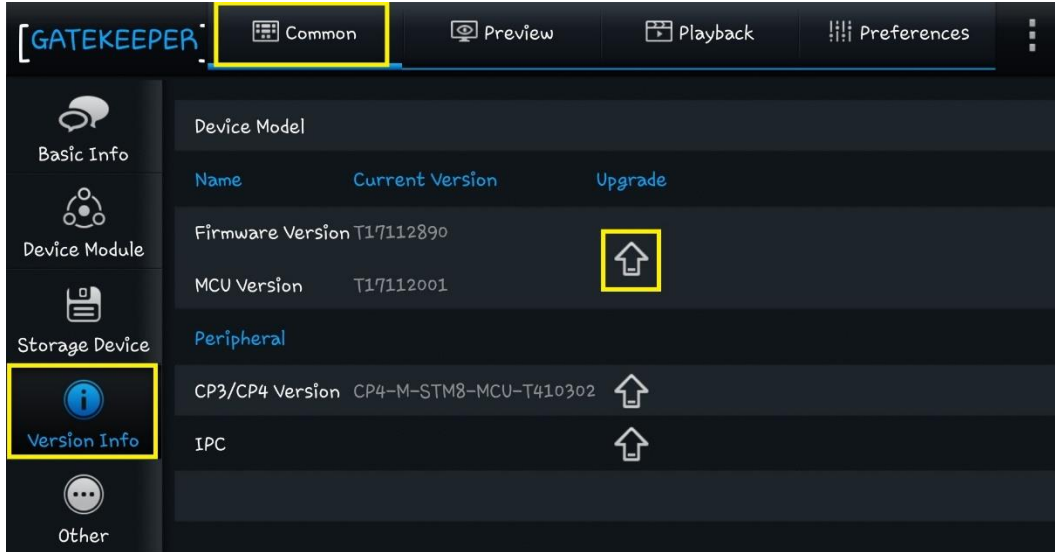
#### Items Needed:

- Android Tablet or Phone
- Mini USB to USB adapter
- USB Drive

**From DVR: *Navigate to:* [Main Menu](#) → [Common](#) → [Version Info](#)**

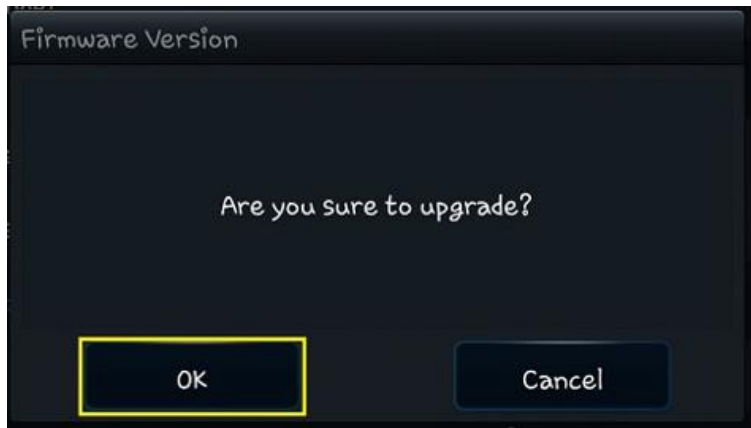
## Upgrading the firmware to the DVR.

Plug the Mini USB adapter into the DVR>Navigate to Version Info> Select  button



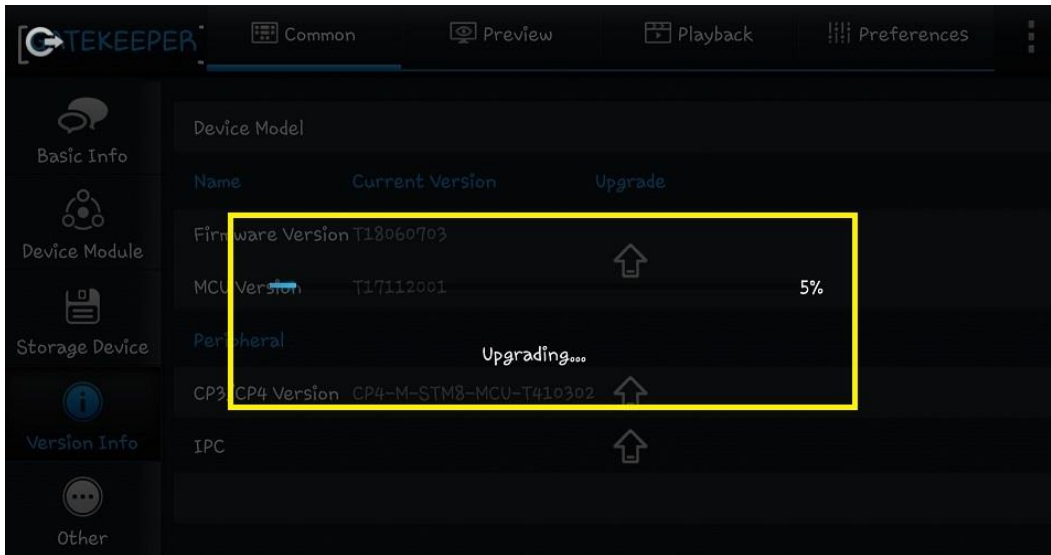
**Fig 1.1 – G4Connect**

Once the file is found on the USB drive the “Are you sure to upgrade?” msg will launch. Select Ok to start the upgrade.



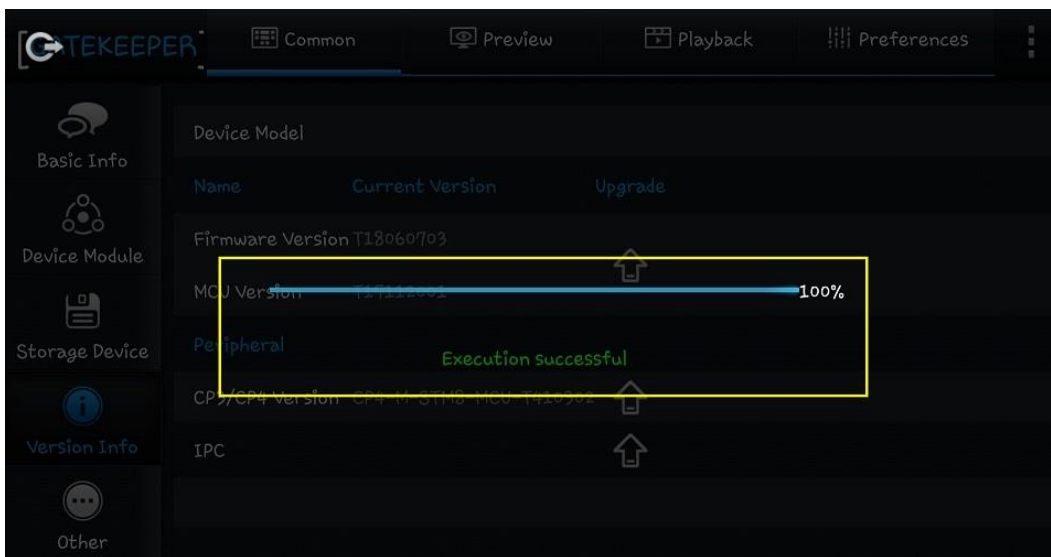
**Fig 1.2 – G4Connect**

Upgrade is now in process, don't turn off power supply and make sure the bus is left on during the upgrade.



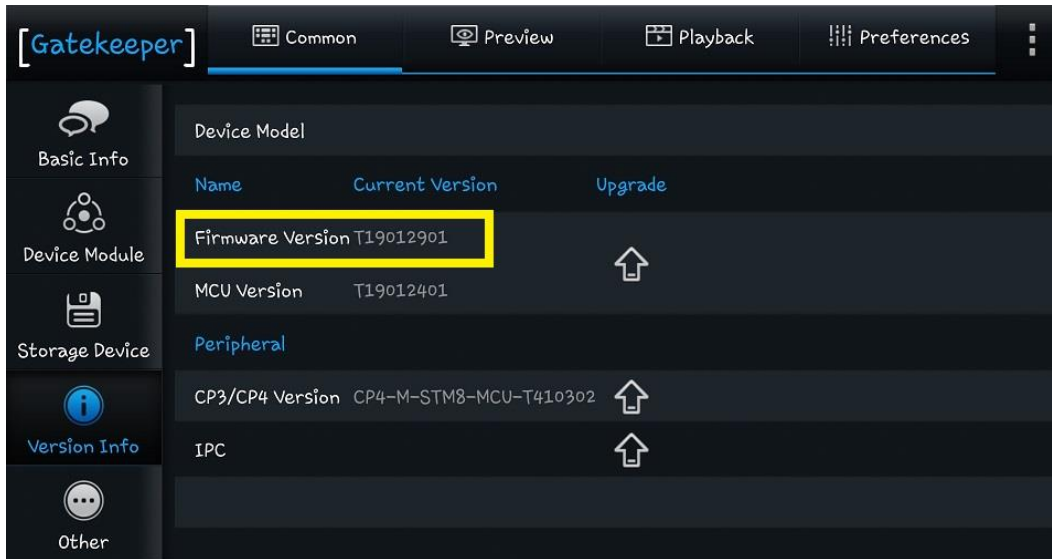
**Fig 1.3 – G4Connect**

The process will begin and the DVR will reboot  $\frac{3}{4}$  of the way through the upgrade. When “Execution successful” screen launches the DVR will be upgraded.



**Fig 1.4 – G4Connect**

Log out of G4Connect> Login> Common> Version Info, the firmware version should now be the same as the file name on the USB Drive.



**Fig 1.5 – G4Connect**